SOLUTION BRIEF

GEP TOTAL ORCHESTRATION

Revolutionizing Procurement with Optimal Workflow
and Exceptional User Experience

Highlights

• Advanced and tailored intake management for exceptional user experience

• AI-powered orchestration for comprehensive procurement activities management

• Low-code extensibility for easy, adaptive growth

• Unlimited workflow configurations for end-to-end S2P orchestration

• Advanced analytics for 360-degree visibility

• Deep 25-year procurement industry expertise

• Persona-based action-driven dashboards

• Advanced AI and future-proof technologies for procurement

• Flexibility and ability to perform value-added tasks easily

• Quick connection and integration with library of 250+ out-of-the-box (OOTB) connectors

Procurement faces mounting challenges, including a lack of end-to-end and efficient workflows; poor user experience; sub-optimal decision-making from an end-to-end source-to-pay (S2P) perspective; difficulty driving innovation; and siloed processes. These issues lead to lost time, limited visibility, missed savings opportunities and a lack of transparency. In addition, fragmented, low-quality data and limited analytical capabilities make it difficult for procurement teams to gain a holistic view of spending and identify strategic sourcing opportunities. These challenges require solutions that can harmonize and streamline procurement operations end-to-end and also provide a superior user experience.

GEP Total Orchestration is a comprehensive solution built on the GEP QUANTUM platform. The solution leverages GEP's deep procurement expertise in process and know-how, the world's leading end-to-end S2P capability, and advanced technologies such as AI and low-code development. Through a frictionless user and internal customer experience with persona-based intake management, it synchronizes processes across the entire S2P process — from intake and sourcing to payment and across supply chain domains. This fosters efficiency, compliance and optimal decision-making while laying the groundwork for future innovation.

Increase Efficiency, Lower Costs and Reduce Complexity by Harmonizing S2P Functions

Powered by AI, GEP Total Orchestration empowers enterprises to reduce costs and improve efficiency by optimizing sourcing, contracting, purchasing, invoicing and payment processes. It streamlines, automates and enables users to configure procurement workflows for frictionless operations. In addition, its low-code capabilities allow for adaptability to evolving business needs. This ensures the best outcomes for business stakeholders by maintaining consistency, removing errors and self-correcting any issues that arise.

It represents the future of procurement excellence, empowering organizations to navigate complex procurement landscapes with ease and confidence.

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Business Values

- Cost savings and efficiency

- Risk mitigation and compliance

- Agility and innovation

- Reduced Complexity

- Strategic Alignment with Business

Deliver Exceptional User Experience Through Intuitive and Advanced Intake Management

A critical component of S2P orchestration is advanced intake management, which is the initial point of interaction for users to submit their procurement requests. With intuitive and better-than-e-commerce navigation, GEP Total Orchestration's intake management guides users seamlessly through requests and approval processes with full transparency — while also ensuring compliance by enforcing procurement policy — and delivers excellent user and internal customer experience.

GEP Total Orchestration provides users with market and business intelligence, step-by-step decision-making assistance, and clear visibility into the status of requests and processes. With a persona-based and personalized experience for users, they find what they need intuitively, effortlessly and rapidly. This minimizes the learning curve while also fostering high user adoption and engagement, especially with casual users.

Enhance Visibility and Collaboration, Empower Decision-Making and Mitigate Risk Through Advanced Analytics

GEP Total Orchestration features intelligent integration, seamlessly connecting with existing systems and tools while leveraging AI to pull relevant data and resources for dynamic procurement processes. It supports cross-cube inquiries across different functions in S2P — such as spend, supplier, contracts, sourcing and risk — offering comprehensive insights that drive informed actions. The solution empowers enterprises to monitor and manage supplier performance, quality and reliability to mitigate risks and ensure compliance. It also helps enforce policies, standards and regulations across the procurement and supply chain network.

These insights facilitate collaboration between internal stakeholders, suppliers and third parties, ensuring efficient and transparent procurement operations. In addition, the platform enables real-time decision-making, aligning all parties to respond promptly to changes and opportunities, thus optimizing procurement outcomes.

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Drive Agility and Innovation With Advanced AI and Low-Code Technology

Featuring GEP QUANTUM's full-power low-code technology, GEP Total Orchestration enables comprehensive development with advanced AI and future-proof technologies for procurement. Users can manage workflows independently and quickly create and modify workflows with an intuitive drag-and-drop interface, which decreases development and deployment time and IT reliance. GEP utilizes agile development methods, ensuring exceptionally fast adaptation to market needs and technological advancements.

The platform enables users to select from a large library of prebuilt connections with leading technology partners in order to accelerate integrations, leverage the latest innovations and stay ahead of the technology curve. Its agility supports unlimited configuration and goal-driven workflows for diverse use cases and strategic initiatives. This ensures that whether for simple modifications or entirely new workflows, users have the tools for continuous innovation and strategic alignment.
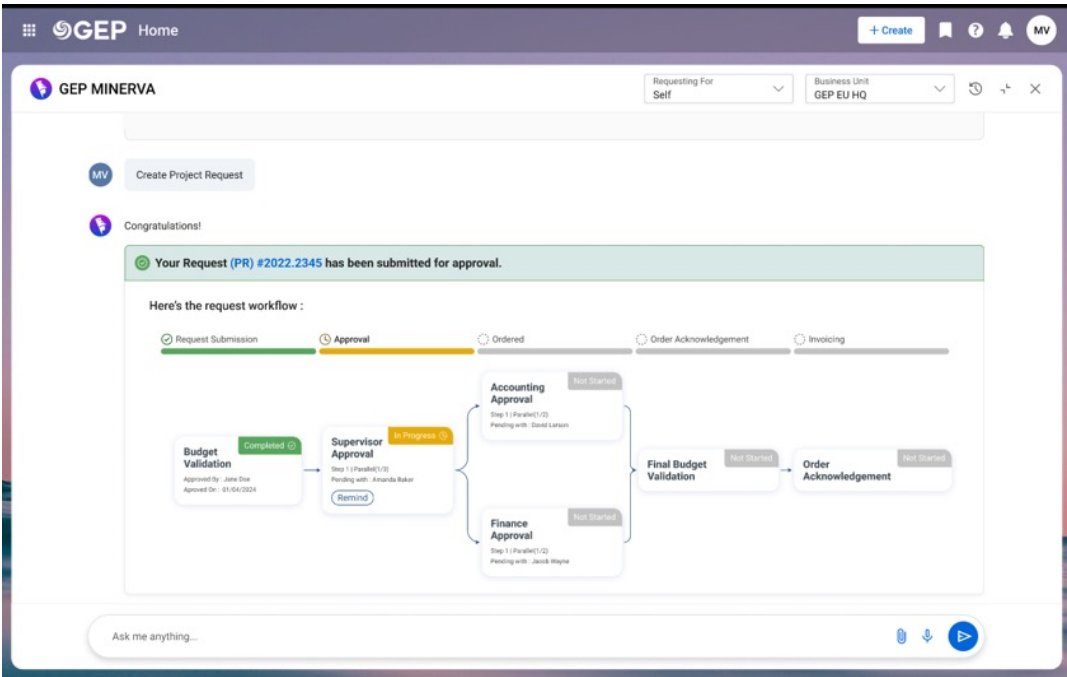
TOTAL ORCHESTRATION IN THREE LEVELS

LEVEL 1	**LEVEL 2**	**LEVEL 3**
Streamlined Experience for Casual User	**Synchronized & Automated Workflow Across S2P**	**Deep and Cross-Domain Integration**
Intake Orchestration	**Procurement Orchestration**	**Cross-Domain Orchestration**
Handles all procurement requests with outstanding user experience. Ensures users can manage and track procurement requests efficiently, offering full visibility and control over the entire intake process.	Orchestrates workflows across S2P for comprehensive procurement activities management. Streamlines procurement operations, reduces manual effort and enhances decision-making through intelligent automation and data-driven insights.	Synchronizes processes across external systems, transcending boundaries. Key elements include a multienterprise network, connection library, workflow studio and a command center. Promotes cohesion and efficiency through seamless integration and coordination between different functions and partners.

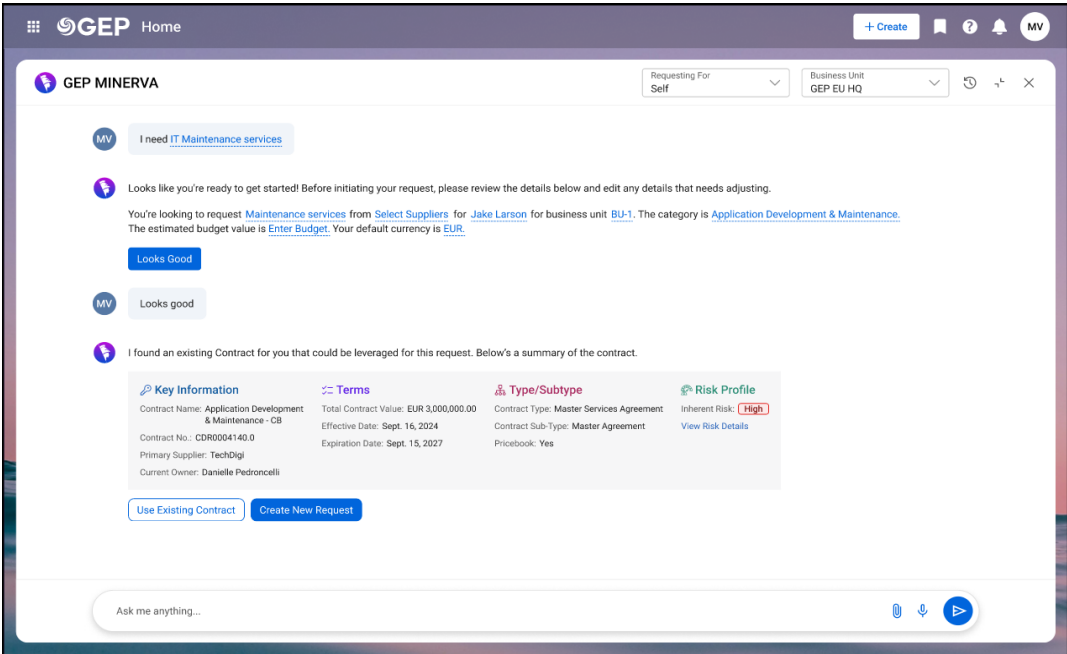# Overview of Core Features & Capabilities

With the following proven, advanced core features and capabilities, GEP Total Orchestration enables organizations to enhance productivity and efficiency, mitigate risk, boost compliance and reduce costs.

Core Functions

Advanced Intake Management	Configure Procurement Workflows	Streamline & Automate Workflows	Advanced Analytics	Intelligent Integration

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Features	
Multidimensional Intelligence	Leverages deep procurement know-how and industry expertise, incorporating best practices and market intelligence from over 100K market indices. Includes comprehensive cost management, sustainability, and risk management capabilities, supported by a vast supplier network. Streamlines and optimizes processes and provides strategic insights and proactive management tools to enhance efficiency and support transformation.
Single Intake Engine for All Types of Requests	Utilizes one intake engine and multidimensional orchestration for all procurement workflows, including intake management, purchase requests, savings finding and tracking, risk management, sustainability reporting and actions, contract risk management, and direct material procurement, among others.
Persona-Based Approach	Tailors the complete user experience to a wide variety of organizational personas. Provides personalized, real-time dashboards for end-to-end visibility and actionable insights to drive action and deliver outcomes.
Library of 250+ Out-of-the-Box (OOTB) Connectors	Seamlessly integrates diverse systems, including ERP, CRM, enterprise systems and third-party data sources. Harmonizes data and processes across platforms for a unified procurement and supply chain management approach.
Advanced Data and Analytics	Provides comprehensive 360-degree visibility, actionable insights, seamless process integration and augmented intelligence. Enables and empowers procurement orchestration so users can make more informed decisions and manage procurement activities efficiently.
Embedded AI and Hyper-Automation	Through GEP QUANTUM, deeply embeds AI-generated intelligence into processes beyond just isolated buttons and chat windows. Hyper-automation optimizes work and information flows, removes manual steps, and creates touchless operations, ensuring seamless, efficient operations. This includes automated purchasing transactions (coding, matching, processing); autonomous sourcing (RFx creation, scoring, evaluation, recommendations); and proactive, automated contract management (administration, amendments, renewals).
Full-Power Low-Code Technology	Offers GEP QUANTUM's advanced AI and full-power low-code technologies for unparalleled depth and flexibility. Empowers users to create, manage and modify workflows quickly and easily through an intuitive drag-and-drop interface. Enables development and deployment of new features five times faster than traditional methods, with less reliance on IT, enabling unlimited configurations, goal-driven workflows, continuous innovation and strategic alignment.

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Predictive path view that guides users through requests and approval processes with full transparency

Intake management – AI-recommended buying for a seamless user experience

INTELLIGENCE DRIVES INNOVATION

GEP® delivers AI-powered procurement and supply chain solutions that help global enterprises become more agile and resilient, operate more efficiently and effectively, gain competitive advantage, boost profitability and increase shareholder value.

Fresh thinking, innovative products, unrivaled domain expertise, smart, passionate people — this is how GEP SOFTWARE™, GEP STRATEGY™ and GEP MANAGED SERVICES™ together deliver procurement and supply chain solutions of unprecedented scale, power and effectiveness. Our customers are the world's best companies, including more than 550 Fortune 500 and Global 2000 industry leaders who rely on GEP to meet ambitious strategic, financial and operational goals.

A leader in multiple Gartner Magic Quadrants, GEP's cloud-native software and digital business platforms consistently win awards and recognition from industry analysts, research firms and media outlets, including Gartner, Forrester, IDC, ISG, and Spend Matters.

GEP is also regularly ranked a top procurement and supply chain consulting and strategy firm, and a leading managed services provider by ALM, Everest Group, NelsonHall, IDC, ISG and HFS, among others. Headquartered in Clark, New Jersey, GEP has offices and operations centers across Europe, Asia, Africa and the Americas. To learn more, visit www.gep.com.

GEP SMART

GEP SMART is an AI-powered, cloud-native software for direct and indirect procurement that offers comprehensive source-to-pay functionality in one user-friendly platform, inclusive of spend analysis, sourcing, contract management, supplier management, procure-to-pay, savings project management and savings tracking, invoicing and other related functionalities.

GEP NEXXE

GEP NEXXE is a unified and comprehensive supply chain platform that provides end-to-end planning, visibility, execution and collaboration capabilities for today's complex, global supply chains.

Built on a foundation of big data, artificial intelligence and machine learning, GEP NEXXE is next-generation software that helps enterprises make supply chain a competitive advantage.